





LEFT: Members of the Reserve Chambers Club at Harry's in NYC enjoy upgraded glassware and customstamped ice, among other perks. // RIGHT: Whiskey options abound at Barrel, a whiskey and cocktail bar in Washington, DC.

MASTERING THE AMBER SPECTRUM

STAYING ON TOP OF WHISKEY TYPES IS VITAL TO PRESENTING THE CATEGORY OPTIMALLY

BY JEFF CIOLETTI

he spirits-drinking public may be far more savvy about whisk(e)y than in eras past, but that doesn't mean carrying a vast selection of the spirit is a license to print money. With total whiskey revenue up 5% and the super-premium tier up nearly 10% in 2017, according to the Distilled Spirits Council, there's been an explosion of new brands, expressions, barrel finishes, all vying for the attention of consumers who range from aficionados who demand to try something they've never sampled before, to the novice drinker who's curious but often overwhelmed.

That's why it's key for those actually selling fine whiskies to maintain an educational base that's always at least a step ahead of the consumer's. It's the role of the on- and off-premise retailer to guide their purchases based on actual information and professional experience—and avoid BS.

"I still hear people saying stuff that just isn't so," whiskey expert and author Lew Bryson cautions. "I heard someone say 'Jameson is a blended whiskey, you know, like Seagram's 7.' It's better not to say anything than to say the wrong thing. You're not only hurting the whiskey's

reputation, you're hurting your store or your bar's reputation."

Another all-too-common error: listing whiskies that are actually out of stock. It is not unusual for accounts to come into a rare bottle; when you do, play up just how special it is as a temporary addendum to your regular menu, advises Bryson: "Put stuff you only get one bottle of on a special page that you can replace. Don't make it part of a bound bible of any kind."

At the most basic level, every whiskey seller needs to be able to frame the diverse types. Parker Girard, Beverage Director at Washington, DC, whiskey and cocktail bar Barrel, likes to use a geometric analogy. "This is the way I describe it to people: Whiskey is a very broad term, think about it as a rectangle," Girard explains. "If bourbon is a square, then Scotch is a parallelogram, rye is a trapezoid and so on. They all kind of fit into this broad category and there are really sort of special circumstances that make each thing unique."

Girard is also a fan of a particular metaphor he gleaned from distillery tours: "The difference between bourbon and rye is the difference between cornbread and rye bread—it's one of the best analogies I've heard, as far as the make-up affecting the flavor and all that."

Here is a guide to selling whiskey by type—plus some contemporary tips from seasoned re-sellers.

MOONSHINE It's more of a marketing term than anything else, selling the allure of distilling's illicit heritage (especially in and around Appalachia, though distillers all over the country are making the stuff). Moonshine is essentially unaged whiskey, a.k.a. "white dog."

BOURBON Bourbon's mash bill needs to be at least 51% corn, though many tend to have much higher corn content. The remaining can be any combination of rye, wheat, barley and other grains. It must be aged in previously unused charred-



JOIN THE CLUB?

Harry's, a staple in Manhattan's Financial District, recently completed a makeover as a sixties steakhouse. Part of the scene at the new Harry's: the Reserve Chambers Club, which provides chic, personal chambers for members to store their treasures. Club membership also entails invitations to exclusive whiskey events and first option to purchase newly acquired rarities. The Harry's Reserve Chamber list includes such whiskies as Yamazaki 18, Hibiki 21-Year and The Macallan 25, along with other high-end spirits.

Taylor Merrill, Bar Manager, has had a front-row seat for the brown goods revolution: "For the longest time most whiskey drinkers only knew the standards—Jack, Jim Beam and Johnnie," says Merrill. "We have had such an explosion in the category over the last few years. There is new whiskey popping up all the time now. The American single malt category has blown up in the last ten years especially."

oak barrels. In order for it to be called "straight bourbon" it must be aged at least two years. The flavor has some sweet elements from the corn, as well as some pronounced vanilla and caramel notes from the barrel.

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RYE If you're looking for something spicier, rye whiskey is it. Its mash bill must be 51% rye, and the higher the rye content, the more rich, robust and engaging the spicy flavor and aroma. Like bourbon, if it's been aged for at least two years it can be called straight rye.

and bourbon are quite similar. In fact, both require 51% corn in their mash bills and both must be aged in new charred-oak barrels. The big difference is the pre-barrel filtration: Tennessee whiskey distillers apply the Lincoln County Process, which involves charcoal filtration—either by pouring it through charcoal or letting maple charcoal chips steep in the liquid. It's done to pull out some of the harsher flavors and produce a whiskey that's a bit smoother.

BLENDED SCOTCH "Blended" means it's a blend of both malted barley and unmalted grain whisky from a number of distilleries. If the label says "blended malt whisky," it's a blend of single malt whisky from a number of distillers. Blended whisky often may be the less expensive option (depending on age), but it's a common myth that blends are inferior. Flavor-wise, they're typically less subtle and delicate than single malts.

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SINGLE MALT SCOTCH All the contents of a bottle of single malt Scotch have been produced at the same distillery. Blend-

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ing is still involved, as a single malt is a combination of multiple barrels from that distillery to achieve a consistent flavor profile. Single malts can range from smoky and peaty—particularly if they're from Islay—to fruity (a common characteristic among many Speyside malts). Flavor notes are a bit more delicate than blended Scotch, often with a dry, nuanced finish.



IRISH WHISKEY Irish whiskey, especially from large, mainstream brands, often has been regarded as the bridge from other spirits categories, like vodka, into whiskey. It's known for its smoothness and approachable flavor. Unlike Scotch, most Irish brands are distilled three times; high-volume, mainstream brands usually are distilled on column stills, which makes them smoother. Now, Single Pot Still Irish Whiskey has emerged as a super-premium tier of the category, characterized by dark fruit and spicy notes.

JAPANESE WHISKY The Japanese style of whisky is largely based on the Scotch tradition. But recently Japanese distillers have been beating the Scotch at their own game, garnering interna-

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Nail the Gateway Cocktails

Not everyone wants their whiskey neat; bars should have the classics down cold. "You need to know how to make the basic three or four cocktails," says Bryson.

Among those, of course, are the Old Fashioned and the Manhattan (rye and bourbon versions). Others on the short list include the Mint Julep (bourbon), Sazerac (rye) and Rob Roy (Scotch). "A shaken Old Fashioned makes me lose my mind," he complains. "And if that happened at just one place, I would have written it off and thought it was just one bartender. But it's not just one place."

tional awards and accolades. There is a similar single-malt and blend divide; the latter type tends to be quite popular in highballs.



CHECK THAT FLIGHT



Jamie Boudreau, proprietor of Seattle's cocktail mecca Canon, notes that flights often are good launch pads for novice-to-intermediate drinkers, but not so much for consumers who've been around the block a few times. "We do offer flights, [but] they are not tailored to the whiskey expert, as they will know what they are looking for," Boudreau notes. "In my mind, flights are for novices looking to experience as much as possible, or to showcase different expressions of the same brand."